



# SILVERBALL MAX



## Instructions



Thank you for having chosen the

# SILVERBALL Max

from among the many game machines available on the market.

For greatest satisfaction in using the SilverBall Max, please read the operating instructions carefully.

Please keep this manual where you can find it quickly when necessary.

Our hotline is at your service for any further questions.

Call +43 / 72 29 / 78 0 40 - (ext.) 250

Mr. Robert Gritzer will be happy to assist you.

SilverBall Max instructions

(PM, HJP - 28.11.2000)

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Although we have devoted great attention to composing the texts and illustrations, it is impossible to exclude all possibility or error.

The manufacturer assumes neither legal responsibility nor any form of liability for possible erroneous information and its consequences.

We welcome suggestions for improvement, and would appreciate having any errors brought to our attention.

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## Installation instructions

### **Safety provisions for the user:**

The machine must only be operated in dry rooms and plugged into a protective contact socket installed in conformity with the relevant standards.

Before bringing into operation, the machine should be allowed to reach room temperature.

Verify the mains voltage before plugging in the machine!

The machine is designed for an altering voltage of 230V with 50 Hz and its power consumption equals 160 W.

Device may only be operated with a 3,15A fuse.

If parts of the housing are broken, wires protrude, the machine catches fire or the monitor is smashed, the machine must be shut off immediately and the power plug pulled out.

Defective or bare cables (especially the mains plug) and plug connections must be replaced.

### **IMPORTANT!**

**In such cases, make sure that the machine cannot be touched or plugged back in!**

Next to other devices a negative effect on performance may occur.

Pay attention to the Microsoft-licence agreements in the software manual.

## Initial operation

Each machine has already been tested at the plant and is delivered with initial settings already programmed.

We recommend waiting 15 minutes before bringing into operation for the first time so that the machine can reach the optimal operation temperature.

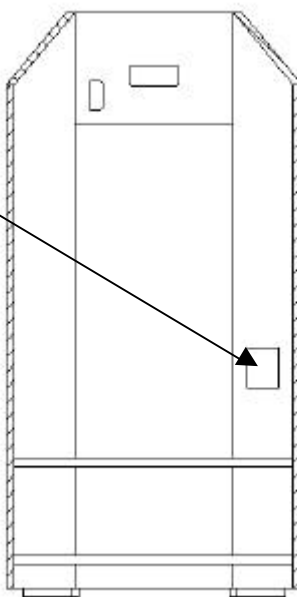
However, temperature differences can change the touch-screen settings so that they are no longer correct. Therefore, when a machine is brought into operation for the first time, we recommend **ALWAYS** observing the following procedure:

- 1) **Turn on the machine** (with the switch located on the back), the program starts automatically.
- 2) **Open the front cover and turn on the test switch**, the SilverBall test mode appears on the screen.
- 3) **Set testpicture**; tap the "General" point, then the "Testpicture" point, and the test image will appear. Using the monitor controls, located on the right side of the housing, next to the monitor, set the image with the greatest possible height and width. As soon as the result is satisfactory, tap the testpicture so that you go back to the test mode, "General" point.
- 4) **Calibration of the touch-screen**; tap the "Calibration" point. Sit in a perfectly straight way, well-centred position, at a 90° angle in front of the machine. Now follow exactly the instructions, which appear on the monitor.
- 5) You can best check the precise calibration in the strategy game "Get 5". Exit in accordance with point 6 and select "Get 5" from among the strategy games. If the result is not satisfactory, please repeat the process described under points 2 -4.
- 6) **Setting the volume**; under the "General" point in the submenu "Set volume" you can adjust the volume for the game mode and the stand-by mode by using the +/- buttons.
- 7) Via the **"Back" button** you come to the test mode main menu, turn off the test switch, and the play area is automatically restarted.

## **Brief operating instructions**

### **Program Update**

Each machine is tested at the factory and is delivered in pre-set condition. When changing to a new software version, the machine requires updating. In the case of an update from Versions 1 - 4 to Version 6, please attach the enclosed software licence to the back right side of the inside of the machine.



### **Updating the machine:**

The SilverBall Software is located on the permanently installed hard disk in the machine's PC. During an update the hard disk in the alternate frame is copied to the installed hard disk.

#### **Operating steps:**

- Turn off the device
- Open the backside of the cabinet.
- Open the PC's front cover.
- Insert the update-disk into the mobile rack of the PC.
- Turn on the device
- Copying process is started automatically (duration app. 15-20 min.)
- Harddisk is checked and if necessary new set up. This can result in a reboot of the device.

- Copying of general data (GENERAL)
- Copying of language-dependent data (f.e. GERMAN, ENGLISH, FRENCH)
- Copying of configuration-dependent data and data for the advertisement function
- Waiting for message "Switch off SilverBall Max, Remove update disk, and switch on"
- Turn off the device
- Remove update-disk from mobile rack
- Turn on the device
- Checking process is started automatically (duration ca. 3-6 min, process similar to copying process)
- Waiting for message "Hard disk ok, switch SilverBall Max off and on"
- Turn off the device
- Turn on the device
- Switch to test mode and calibrate touch-screen
- activate all desired settings in the test mode
- Switch back to play area
- Close PC and cabinet

After copying the data, the hard disk automatically checks the contents the next time the machine is turned on.

Later on, the checking procedure can also be started manually (see brief operating instructions, page 7 or functions description, page 10).

After the update, the touch-screen has to be linearized and recalibrated.

### **Key options:**

By switching the test mode and simultaneous pressing a certain button you are able to enter the following programs:

- ⇒ **Player 1A:** Touch-screen calibration
- ⇒ **Player 1B:** Touch-screen test
- ⇒ **Player 1C:** Testpicture

The test switch is located on the front, to the left below the cover. The test functions are precisely described in the help menu.

Immediately after turning on the machine, during the boot-sequence, you can enter the following program:

- ⇒ **Player 2 all 3 buttons:** Harddisk check
- ⇒ **Player 1A+2A:** in the case of an update, data is not saved and new reloaded

With switched test mode switch, during boot-sequence, you can enter the following program:

- ⇒ **Player 2A:** Touch-screen linearisation and following calibration

## **Interlink:**

Interlink offers the possibility of linking two SilverBall machines via a cable. This allows most games to be played directly against partner playing on the second machine.

### **Installation of the InterLink-cable:**

1. Switch off the SilverBall machine.
2. Open the backside of the cabinet.
3. Open the PC fastening.
4. Draw the InterLink-cable through the ventilation opening of the machine.
5. On the backside of the PC there is a 25 pole SUB-D socket, into which you have to insert and screw in the InterLink-cable.
6. Repeat the steps 1 - 5 on the second SilverBall machine.
7. Close PC fastening and backside of both machines.
8. Switch on the machines.

The machines automatically recognise the InterLink-cable and activate the InterLink mode for the games available.

## **Tournament mode:**

The tournament game in SilverBall is a competition that permits the players to play over a certain time period for a prize (in form of merchandise prizes).

Two games are played per tournament, and it is possible to set the same game twice. The tournament starts as soon as you press the tournament start button in the main menu.

## **ChampionsNet:**

ChampionsNet is the world-wide SilverBall network.

For each game, there is a national and an international high score list, whose entries are valid for 30 days.

Thus you can measure yourself nationally and internationally in your favourite game.

The world's 10 best players of all time are listed in the "Hall of Fame".

The high score list can also be consulted on the Internet under: [www.championsnet.net](http://www.championsnet.net).

You can find a precise description of the settings in the software manual.

## **Email function:**

In all SilverBall machines equipped with ChampionsNet, there is an additional e-mail function available enabling you to send e-mail messages directly from the SilverBall.

You'll find a detailed description of functions and settings in the software manual.



## **SilverBall Internet Browser:**

In all SilverBall machines equipped with ChampionsNet, you can additionally activate the SilverBall Internet Browser. This will allow you to surf the World Wide Web (WWW), chat and even send SMS's and web mails straight from the SilverBall.

You'll find a detailed description of functions and settings in the software manual.

## **Jukebox function:**

Here you can either choose your personal music request from a vast range of music titles or browse through the list of „Top Hits“. There are also various sub-categories such as Oldies, Current or New from which you can choose. The cover of the artist or the CD is shown, too. There is a standby mode that allows background music to be played until a new music title is selected.



## Description of the machine

SilverBall is an ergonomically designed upright-standing machine made out of coated particleboards.

The machine contains an electronic coin acceptor, a 20" VGA monitor (with touch-screen) and a complete PC system.

### Operating elements

Most of the games in the SilverBall are played via the touch-screen.

For certain games, the push buttons are used, which is announced before the games starts (there are 2 x 3 push buttons on the unit).

The test switch is located on the front, to the left below the cover. The test functions are precisely described in the help menu.

By switching the test mode and simultaneous pressing a certain button you are able to enter the following programs:

- ⇒ **Player 1A:** Touch-screen calibration
- ⇒ **Player 1B:** Touch-screen test
- ⇒ **Player 1C:** Testpicture

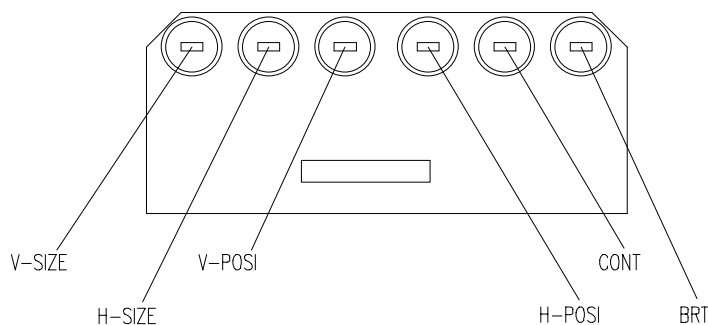
Immediately after turning on the machine, during the boot-sequence, you can enter the following program:

- ⇒ **Player 2 all 3 buttons:** Harddisk check
- ⇒ **Player 1A+2A:** In the case of an update data is not saved and new reloaded

With switched test mode switch, during boot-sequence, you can enter the following program:

- ⇒ **Player 2A:** Touch-screen linearsation and calibration

The control unit for adjusting brightness, contrast and image geometry for the monitor is located to the right behind the coin acceptor.



### Attention:

Every time you adjust the image-geometry settings, the touch-screen needs to be recalibrated (see operating instructions, page 5).

## **PC-system components in the SilverBall Max:**

PC system (300 MHz) with PCI-Bus and min. 64MB RAM.  
VGA graphics display adapter 640 x 480 Pixel resolution, High Color  
16-Bit sound card with integrated NF-amplifier.  
10 GB hard disk with a mobile rack.  
TAB-Interface card.  
Touch-Screen Controller

## **Options:**

### **Smiley bill acceptor:**

NV-1, NV-2 and NV-4

### **Magnetic card reader:**

Up from version 3.5 the machine may be operated with a bill acceptor or a magnetic card reader. For using a magnetic card reader an additional cable has to be installed in the device.

### **VDAI data printer:**

For printing data on a VDAI printer you may order a VDAI add-on kit. Using a VDAI printer is possible from version 3.5 and higher. Setup for VDAI is located in the SilverBall test mode ⇒ Hardware settings.

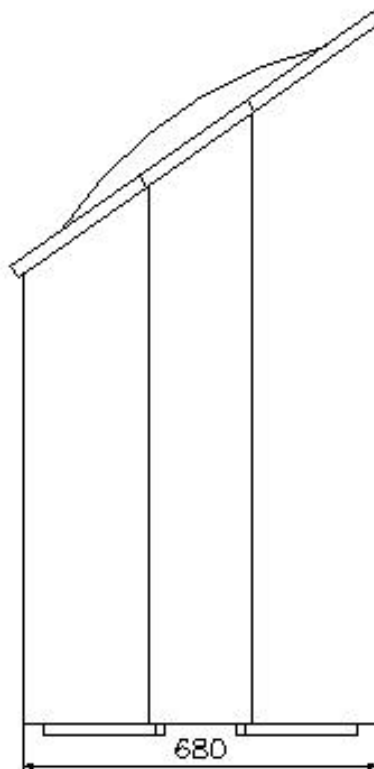
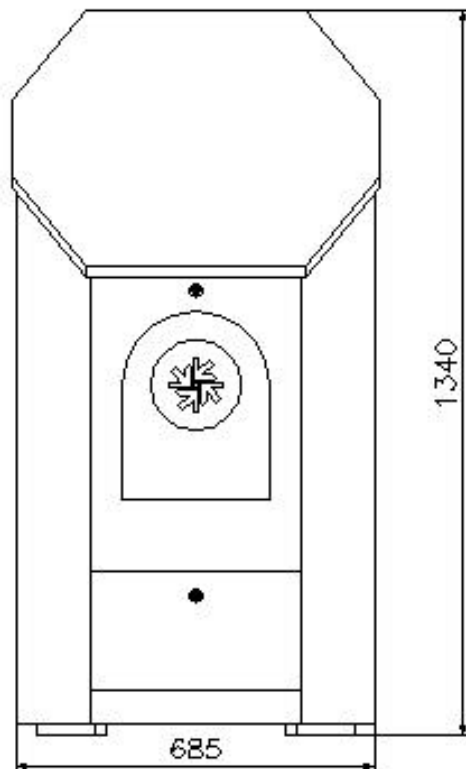
### **Instructions for installing the VDAI data printer cable:**

#### **Material:**

1x VDAI add-on kit                      360.134-271

Mount the clamping sleeve for the cash door switch in the cash area on the upper right.  
Connect the 25 pole SUB-D plug to the InterLink port on the PC chassis.  
Solder the black and the yellow cable to the associated cables in the cable harness.  
These are located below the coin acceptor interface and are isolated with a heat-shrinkable tube.

## Unit dimensions and weight:



Weight: 87kg  
Packaging: 77 x 77 x 145  
Packaging with pallet 80 x 80 x 145



## EG-Konformitätserklärung

Dokument-Nr.: **QZ 1000/005/01/310599**

Hersteller: **TAB Austria**  
**Industrie- und Unterhaltungselektronik Gesellschaft m. b. H.**

Anschrift: **A - 4052 Ansfelden**  
**Österreich**  
**Tel. 07229/78040, Fax 07229/78660**

Produktbezeichnung: **SPIELAUTOMAT**  
 Type: **SILVERBALL STANDGERÄT**

**Das bezeichnete Produkt stimmt mit den Vorschriften folgender Europäischer Richtlinien überein:**

- Richtlinie: 73 / 23 / EWG**  
**Richtlinie des Rates zur Angleichung der Rechtsvorschriften der Mitgliedstaaten , betreffend elektrischer Betriebsmittel zur Verwendung innerhalb bestimmter Spannungsgrenzen, geändert durch RL 93 / 68 / EWG .**
- Richtlinie: 89 / 336 / EWG**  
**Richtlinie des Rates zur Angleichung der Rechtsvorschriften der Mitgliedstaaten über die elektromagnetische Verträglichkeit geändert durch die RL 91 / 263 / EWG, 92 / 31 / EWG, 93 / 68 / EWG und 93 / 97 / EWG.**

**Die Übereinstimmung des bezeichneten Produktes mit den Vorschriften der Richtlinien wird nachgewiesen durch die Einhaltung der relevanten Abschnitte folgender Normen:**

	Dokumentbezeichnung	Ausgabedatum
Harmonisierte Europäische Normen:	EN 50081-1	1992
	EN 50082-1	1992
	EN 60950	1997

Ausstellender Bereich: **GF**

Geschäftsführer: **Ing. Siegfried Dettl**

Ort, Datum: **Ansfelden, am 31. Mai 1999**

Rechtsverbindliche Unterschrift / Stempel:

  
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Die Erklärung bescheinigt die Übereinstimmung mit den genannten Richtlinien, beinhaltet jedoch keine Zusicherung von Eigenschaften.  
 Die Sicherheitshinweise der mitgelieferten Produktdokumentation sind zu beachten.  
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## Correcting errors

Malfunction	Cause of error	Remedy
Touch-screen functions only partially	<ul style="list-style-type: none"> <li>• Connection cable from the touch-screen to the PC is defective (the part plugged in at the PC).</li> <li>• faulty machine earthing</li> </ul>	<ul style="list-style-type: none"> <li>• Replace connection cable</li> <li>• Check machine earthing, or earth the machine</li> </ul>
Upon start-up, message generated: MEMORY TEST FAIL	<ul style="list-style-type: none"> <li>• Memory defective</li> </ul>	<ul style="list-style-type: none"> <li>• Replace PC</li> </ul>
Upon start-up, message generated: NO SOUND CARD FOUND!!!	<ul style="list-style-type: none"> <li>• Possibly bad contact with the sound card.</li> </ul>	<ul style="list-style-type: none"> <li>• Replace PC</li> </ul>
white screen	<ul style="list-style-type: none"> <li>• Graphic display adapter defective</li> </ul>	<ul style="list-style-type: none"> <li>• Replace PC</li> </ul>
After PC replacement touch-screen doesn't work.	<ul style="list-style-type: none"> <li>• Possibly totally de-calibrated</li> </ul>	<ul style="list-style-type: none"> <li>• Calibrate touch-screen.</li> </ul>
Upon start-up, message generated: DISK BOOTH FAILURE, INSERT ....	<ul style="list-style-type: none"> <li>• Keyswitch on the mobile rack not locked.</li> </ul>	<ul style="list-style-type: none"> <li>• Lock keyswitch on the hard disk mobile rack.</li> </ul>
Touch-screen doesn't function and/or LED on the touch-screen controller is blinking.	<ul style="list-style-type: none"> <li>• Touch-screen controller or touch-screen cable defective</li> </ul>	<ul style="list-style-type: none"> <li>• Check cable connection between touch-screen and controller or replace defective controller or PC.</li> </ul>
Monitors displays horizontal lines after the warm-up phase.	<ul style="list-style-type: none"> <li>• Wrong sync setting on the monitor.</li> </ul>	<ul style="list-style-type: none"> <li>• Set sync controller on monitor chassis (upper left on the chassis)</li> </ul>
No function	<ul style="list-style-type: none"> <li>• Mains plug isn't plugged in</li> <li>• Mains switch not turned on</li> <li>• Mains fuse burned through</li> </ul>	<ul style="list-style-type: none"> <li>• Plug in mains plug</li> <li>• Turn on mains switch</li> <li>• Install new fuse</li> </ul>
No image	<ul style="list-style-type: none"> <li>• Mains cable not plugged in at monitor.</li> <li>• Video line not plugged in</li> <li>• Monitor defective</li> </ul>	<ul style="list-style-type: none"> <li>• Check power supply of the monitors and plug connections.</li> <li>• Plug in video line</li> <li>• Replace monitor</li> </ul>
No sound	<ul style="list-style-type: none"> <li>• Volume control not opened</li> <li>• Audio cable not plugged in</li> <li>• Speaker defective</li> </ul>	<ul style="list-style-type: none"> <li>• Open volume control</li> <li>• Plug in video line</li> <li>• Replace speaker</li> </ul>
One or more keys don't function.	<ul style="list-style-type: none"> <li>• Fast-on plug not plugged in.</li> <li>• Key not correctly assembled or defective.</li> </ul>	<ul style="list-style-type: none"> <li>• Check plug connections</li> <li>• Check or replace key</li> </ul>
Coin is wrongly counted	<ul style="list-style-type: none"> <li>• Wrong values programmed</li> </ul>	<ul style="list-style-type: none"> <li>• Check programme setting</li> </ul>
Inserted coins fall through	<ul style="list-style-type: none"> <li>• No voltage to the coin acceptor</li> <li>• Coin acceptor dirty</li> <li>• Coin channel not occupied</li> <li>• Coin acceptor defective</li> </ul>	<ul style="list-style-type: none"> <li>• Check power supply</li> <li>• Clean coin acceptor</li> <li>• Change programming</li> <li>• Replace coin acceptor</li> </ul>
Poor coin acceptance	<ul style="list-style-type: none"> <li>• Coin acceptor dirty</li> </ul>	<ul style="list-style-type: none"> <li>• Clean coin acceptor</li> </ul>
Counter doesn't work	<ul style="list-style-type: none"> <li>• Counter defective</li> </ul>	<ul style="list-style-type: none"> <li>• Replace counter</li> </ul>

## **Errors during copying process:**

Different error messages may appear during the copying routine. Below is a list of possible messages:

### **HARDLOCK DONGLE NOT CONNECTED**

The dongle must be connected for copying. Check the dongle connection.

### **WRONG DONGLE CONNECTED**

Wrong dongle connected.

### **UNKNOWN CONFIGURATION**

The update hard disk does not support the unit configuration, please have this checked by TAB.

### **OVERWRITE PROTECTION**

Check the hard disk configuration, otherwise please have this checked by TAB.

### **PARTITION ERROR**

The hard disk that is being updated cannot be partitioned. There is a fault on either the hard disk or the hard disk cable.

### **NO TOUCHSCREENPROGRAMM**

The program for the 25 point-calibration of the touch-screen was not found. Please make an update.

### **TOUCHSCREEN CALIBRATION FAILED**

The 25 point-calibration failed. Please check the touch-screen controller or replace the controller.

### **MASTERDISK ERROR**

An error has occurred while reading the update hard disk. There is a fault on either the update hard disk or, possibly, the mobile rack and associated hard disk cable.

### **SLAVEDISK ERROR**

An error has occurred while reading the hard disk that is being updated. There is a fault on either the hard disk or the hard disk cable.

### **MASTER COPY FILES ERROR**

An error has occurred while reading the update hard disk. There is a fault on either the update hard disk or, possibly, the mobile rack and associated hard disk cable.

### **SLAVE COPY FILES ERROR**

An error has occurred while reading the hard disk that is being updated. There is a fault on either the hard disk or the hard disk cable.

#### NOT COMPLETELY UPDATED

The update procedure was not completely executed. Please repeat the update procedure.

#### CHECK FILES ERROR

The content of the hard disk is not as specified. Execute the update procedure to rectify this. If the error occurs immediately after an update routine, there is a fault on either the hard disk or the hard disk cable.

## SilverBall Max replacement parts list

### Modules:

- 1.) Housing
- 2.) Monitor covering
- 3.) Monitor
- 4.) PC parts
- 5.) Customer specific / Additional features

### 1.) Housing:

1 Housing TAB SilverBall Max „Wurzelnuß“ (dark)	210.071-579
1 Cable harness SilverBall-Stand Version 2	360.110-634
1 Cash box plastic black SilverBall upright	361.110-123
1 Meter 12V-DC with diode for SilverBall upright	950.260-195
1 Money chute for coins galvanised SilverBall upright	361.070-537
1 Plexi blue for logo illumination SilverBall upright	672.165-750
1 Touch-screen controller external SilverBall	462.930-101
1 Handle flushing plastic black	675.080-200
1 Barrier bracket with hook 49mm galvanised	675.196-175
1 Barrier bracket back panel SilverBall upright	675.196-152
1 Barrier bracket straight adjustable galvanised	675.196-150
3 Lock cylindrical 35 mm	675.191-400
2 Road wheel DM 50mm	650.120-615
1 Sticker fuse 3,15A	001.125-600
1 Mains filter 4A incl. 2x fuse 3,15A	671.115-507
1 Face plate plastic black	464.065-231
1 NRI Adapter assembled (Mars CF to NRI-use)	360.010-210
2 Spacer 6mm DA 8mm, DI 4,2mm	022.011-707
1 Locking bracket 50x21x21mm galvanised	210.221-515
3 Keyway for lock DM 19mm galvanised	675.046-100
2 Key ring Nr.8027	675.191-610
2 Ring for keys DM 22 mm	675.191-630
1 Mains cable 2,5m with earthed angle plug and straight AC power socket	360.141-830
2 Lift-of hinge for SilverBall	023.999-075
2 Loudspeaker 8Ohm/40W DM 131mm for SilverBall upright	412.120-251
2 Loudspeaker protective guard, black 135x135mm	412.120-252
2 Loudspeaker covering paper black 136x136mm	412.085-502
1 Software licence WIN95 COA up from V.5 + SilverBall Max	831.100-005
4 Spacer for printed board	022.011-510
5 Cable support	021.911-014
1 Transport protection for PC SilverBall upright	840.206-300
1 Coin acceptor NRI (depending on currency)	464.138-...
1 Coin acceptor CF330	464.138-510

1 Cable for mains supply external touch controller	360.110-640
1 Cable tie Panduit demountable	141.110-130
1 Audio cable from PC to amplifier SilverBall Max, 10m long	360.110-609
1 Clamping sleeve cold light control	774.300-172
1 Control unit for sticker cold light SilverBall Max	774.300-100
1 Sticker cold light	001.120-220
1 Adapter Chinch NTA-104	360.100-100
1 Software licence WIN95 COA up from V.5 + SilverBall Max	831.100-005

## **2.) Monitor covering:**

1 Monitor covering complete SilverBall upright	210.072-574
1 Monitor covering SilverBall	462.913-018
1 Foam strip seal SK 6x8	364.191.310
1 Sticker logo SilverBall Max oval, 9x4cm Evotec	001.112-051
2 Push button round red DM 51mm high/low profile	771.200-730
2 Push button round green DM 51mm high/low profile	771.200-731
2 Push button round yellow DM 51mm high/low profile	771.200-732
1 Support angle gas compression spring SilverBall upright	023.218-015
1 Spacing role brass DM 10/5,3mm nickel-plated	022.011-711
1 Locking bracket for monitor covering SilverBall upright	675.196-180
1 Gas compression spring monitor covering SilverBall upright	471.116-060

## **3.) Monitor:**

1 Monitor 20" VGA Kortek	462.013-030
1 Touch-screen 20" for SilverBall	462.930-100
2 Monitor clamping sleeve SilverBall	022.130.058
1 Connector housing 2 pole Mat'n lock	735.027-100
2 Feed for printed board in plug- in form	414.164-101
1 Adhesive tape 25mm/10m black tesaflex 4163	364.114-503
1 Adhesive tape 50mm/10m black tesaflex 4163	364.114-515
1 Ground strap 22 cm for PC-SilverBall	360.130-755

## **4.) PC parts:**

1 PC complete for SilverBall Max	831.000.006
1 PC chassis for SilverBall CE complete	831.900-025
1 PC Motherboard Soyo SY-7SBB+ for SilverBall Max	831.000-013
6 Spacing slam 20mm, IG M3 SW 5,5mm	022.011-601
1 Spacing slam 20mm, IG M3 plastic	022.011-602
1 PC sound card for SilverBall	831.200-010
1 PC sound card SB 128-ES 1373 for SilverBall Max	831.200-011
1 PC graphic card for SilverBall	831.100-010
1 PC cooling fan for CPU SilverBall	831.900-030
1 Mobile rack HDD AT	831.900-010

1 PC hard disk SilverBall Max 10 GB	831.000-020
1 PC RAM 64MB DIMM, 168 pin 100 Mhz for SilverBall Max	831.300-012
1 PC AC power supply Moretec 200W, MPU 200-PE	831.600-015
1 PC CPU Celeron 300 MHz, Socket 370 for SilverBall Max	831.000-014
1 Printed board I/O Controller SB-3 Rev.0 assembled	414.164-044
1 Dongle Hardlock	285.260-045
1 PC HDD cable	831.900.011
1 Mounting bracket for SilverBall controller	022.080-203
1 Capacitor 22nF 63V RM 5mm	550.022-050
1 Connector Chinch Monacor T700 for SilverBall PC	731.120-755
1 PC mounting plate SilverBall	022.080-177
4 Grommet for SilverBall medium type B 20x15 AG/IG M6	213.078-381
2 Blank panel for PC-slot	022.080-204
1 Locking rivet DF 137-020	022.020-000
1 EMV locking plate (EMI Clips)	364.191-350

### **5.) Customer-specific / Additional features:**

1 Power unit ÖVE for acceptor 14VDC	511.114-124
1 Bill acceptor NV 2 universal	010.100-510
1 Bill acceptor NV 4 universal	010.100-515
1 Bill acceptor NV 5 universal	010.100-516
1 Cable harness acceptor SilverBall Baby	360.110-632
1 Clamping sleeve for acceptor NV-2 version 2	022.080-167
1 Clamping sleeve acceptor NV-4/NV-5 SilverBall upright	022.080-171
1 Money chute acceptor NV-2 galvanised SilverBall upright	361.070-539
1 Money chute acceptor NV-4/NV-5 galvanised SilverBall upright	361.070-540
1 Lock with lever KABA Gemini	675.191-355
1 Barrier bracket SilverBall KABA	675.196-151
1 Installation kit for touch-screen 20" SilverBall	462.930-110
1 Cable harness VDAI add on kit	360.134-271
1 PC modem PCI internal 56k analog	831.800-050
1 Theft protection galvanised for rear of the device	022.195-550
1 Burglar protection blue RAL5010	361.060-100
1 Burglar protection SilverBall-Max black	361.060-101



Ansfelden, March 2000

## Music rights

Dear customer,

You have purchased our new and innovative product „Silverball Max“ (and/or a computer hard disk with recorded music), suitable for playing music in MP3 format. Congratulations on your purchase!

However, we are obliged to draw your attention towards the fact that you must obtain a licence for the public performance of music (playing music in public houses, amusement arcades, etc.) from the respective performing rights society (in Austria AKM) against a licence fee. You must acquire the rights of music reproduction (transferring music to other hard disks, storage of music (not purchased at TAB Austria) on the hard disk (regardless of source of sound carrier), reproduction of the musical contents of the hard disk, etc.) at AKM/austro mechana and at LSG/ifpi. Therefore, in these cases we request you to get in touch with AKM/austro mechana, Baumannstraße 10, 1031 Vienna (phone: 0043/(0)1/71787), as well as with LSG/ifpi, Schreyvogelgasse 2/5, 1010 Vienna (phone: 0043/(0)1/53560350), your respective regional authority or the respective performing rights society in your country (see supplement).

The same applies to any music updates that you acquire from TAB Austria. You only acquire the right to record this music to a single „Silverball Max“ machine. The rights for recording to any further machines need to be acquired at the above-mentioned societies (or at TAB Austria).

Apart from this, we are obliged to point out the fact that the music that you have acquired is only intended for public performance. You are neither allowed to pass it on to third parties nor to sell it. By acquiring the music, you have acquired the above-mentioned rights. **This is why you do not need to pay any surcharge on the fee for public performance.**

Finally, we would like to wish you good luck with your new purchase.

Yours sincerely

Mag. Thomas Schardtmüller  
Commercial Executive TAB Austria



**Specific Terms and Conditions of Trade of TAB AUSTRIA Industrie- und Unterhaltungselektronik GmbH, Haiderstrasse 40, A-4052 Ansfelden (hereinafter called „TAB“) for the Delivery of Music Pieces in MP3 Format**

- 1) The „General Terms and Conditions of Trade of TAB AUSTRIA Industrie- und Unterhaltungselektronik GmbH“ apply provided they are not modified or supplemented by these terms.
- 2) With the delivery of music pieces you do not acquire the right to reproduce the music. You must acquire the rights of music reproduction (transferring music to another hard disk, storage of music (not purchased at TAB) on the hard disk (regardless of source of sound carrier), reproduction of the musical contents of the hard disk, etc.) at austro mechana as well as at LSG. Therefore, in these cases (in Austria) we request you to get in touch with austro mechana, Baumannstraße 10, 1031 Vienna (phone: 0043/(0)1/71787) and with LSG, Schreyvogelgasse 2/5, 1010 Vienna phone: 0043/(0)1/53560350), your respective regional authority or the respective performing rights society in your country (see supplement).
- 3) The music is only allowed to be recorded to a machine manufactured by TAB. The same applies for any music updates that you purchase from TAB. You only acquire the right to record this music to a single machine. You must acquire the rights to record to any further machines at the above-mentioned societies (or at TAB).
- 4) The music you have purchased is intended for public performance only. You are neither allowed to pass it on to third parties nor to sell it. The rights to perform music publicly (playing music in public houses, amusement arcades, etc.) must be acquired at the respective performing rights society (in Austria AKM) against a licence fee.
- 5) Safety labels are delivered together with the music pieces on the hard disk. You are obliged to attach the safety labels to the machine's hard disk intended for playing the music. Otherwise, any claims to warranty or to replacement of any lost music pieces due to defective machines or faulty storage media shall expire. Should the safety label be damaged or in any other way impaired, any claims to warranty or to replacement shall also expire.
- 6) During the customer's usual business hours TAB is at any time entitled to control the lawfulness of the music that was recorded to a machine TAB themselves have manufactured.
- 7) Should one or several of the above provisions be or become invalid or impracticable, then the validity of the remaining provisions will remain unaffected. Rather, the invalid and/or impractical provision will have to be replaced by such a valid or practicable provision as will realise to the widest possible extent the economic purpose pursued by the former.

## Warranty and Liability

1. Complaints concerning new machines delivered by us must be communicated to the seller in writing at the latest within eight days after receipt of the product.
2. With regard to concealed defects, complaints may only be raised immediately after their discovery, however no later than three months after receipt of the product.
3. If a third party repairs or tries to repair the delivered good, all complaints are excluded; the same applies if the customer has undertaken unqualified interventions on the delivered good. If the stickers or seals on machine parts are removed or damaged, the warranty expires for this part.
4. Complaints must be raised in writing or by fax. All warranty claims are excluded if TAB is not informed about any defects in the product in a timely manner in accordance with the provisions contained in the preceding points.
5. With regard to justified complaints, the customer is first entitled to repair of the defects. The customer must send the defective product back to TAB. Instead of performing the repair, TAB is entitled to deliver a replacement unit. If, in the event of a justified complaint, the product is not repaired within 4 weeks after receipt of the product at TAB and if the repair product or the replacement unit is not within the same time period transferred to the transporter for sending to the customer (at TAB's expense), the customer is entitled, at his option, to demand a reduction of the purchase price or to rescind the contract.
6. The preceding paragraphs contain the entire warranty for the product and all other warranty claims of any kind are excluded. This does not apply for damage claims from characteristic assurances which should guarantee the customer against the risk of consequential damages caused by defects.
7. Damages based on impossibility of performance, positive breach of an obligation, culpa in contrahendo and unlawful act are excluded both against ourselves and against our vicarious agents, in the absence of intentional or grossly negligent acts.
8. No warranty claims of the customer are transferable.

9. Used devices are sold under the exclusion of all warranty claims.
  
10. "TAB" is a registered company name. TAB holds the copyright on the products delivered by TAB. The customer may use and resell these products only within the framework of an orderly business establishment.
  
11. All recourse claims, as these are understood in section 12 PHG, as well as any disclaimer of liability in accordance with section 8 fig. 3 PHG, are excluded.

**In case of any irregularities in the unit, check all voltages and plug connections!**

**If an error still isn't corrected, please call our hotline.**

**+43 / 72 29 / 78 0 40 - (ext.) 250**



# Memos

